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PEDIATRIC NURSING  
CERTIFICATION BOARD

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**Filing a Complaint with the PNCB**

All PNCB Certified Pediatric Nurses (CPN®), Certified Pediatric Nurse Practitioners (CPNP®), and Pediatric Primary Care Mental Health Specialists (PMHS®) are to abide by the Pediatric Nursing Certification Board's Certificant Code of Ethics.

Members of the public or health care providers who believe that a PNCB-certified nurse has violated this code may file a complaint with the PNCB. PNCB supports transparency in this process and will also notify the certificant of the complaint and the identity of the person(s) who filed the complaint. Complaints will be fully investigated, and decisions communicated to the appropriate parties. Information on how to file a complaint is publicly available on the PNCB website (<https://www.pncb.org/filing-complaint>).

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